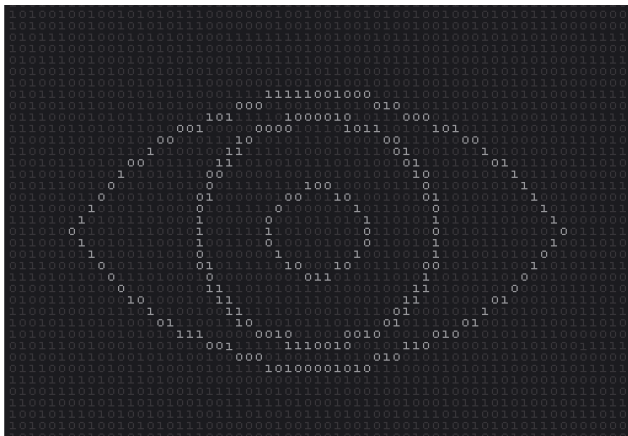


In control of your IP Systems



OP5 MONITOR OFFERS YOU

- *Better quality uptime*
- *Lower costs*
- *Optimized IT resources*
- *Centralized monitoring of you IT systems*

OP5 MONITOR - A MULTI SERVICE, MULTI USER SYSTEM

The power of correct and accurate information is the number one business advantage today.

op5 Monitor authorize you to have a centrally based system with distributed and controlled information access to the system.

This can be utilized in many ways, for example:

- Organisations with multiple locations in the country or international can easily distribute local access to the central system so that when the local IT staff log in they will only see and control their local IT environment.
- Hosting companies permit online access for there external customers to view and control the hosted IT systems with full web based SLA reporting.
- Service and support organizations with limited access to multiple of customer sites can access and control over a single platform.

OP5 MONITOR - THE SMART AND MODERN WAY

op5 Monitor finds, reports and handles all your problems in your IT environment. By using a broad set of functions, op5 Monitor enables you to keep your IT systems uptime high and by that improve quality and minimizing the total cost of ownership. Maintaining quality uptime in IT can be as high as 70% of the total cost of ownership. Downtime creates severe business damage and increases the cost even more. op5 Monitor is all about minimizing cost of ownership and maximizing IT quality. op5 will add proactivity to your IT systems and warn you before a problem even occur.

WEB INTERFACE

op5 Monitor comes with a full-blown web interface to manage all your events and configurations.

This greatly reduces the need for in house “experts” to constantly be involved in change management, as it now can be performed by any of your it support staff. The pure web interface also creates full and flexible accessibility to the system from wherever you are, even over a built in wap enabled mobile phone.

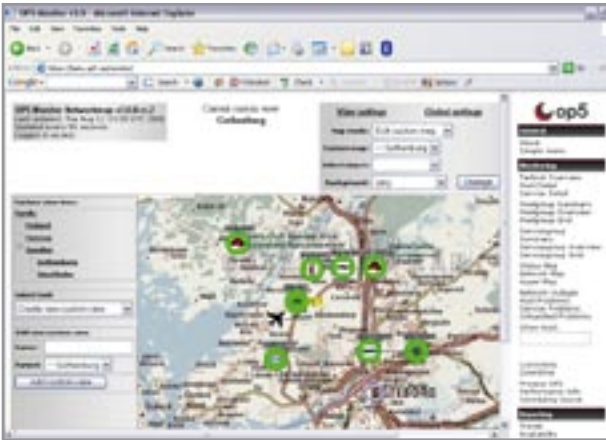
THE POWER OF OPEN SOURCE

op5 utilize the power of Open Source code to maximize cost effective product development. The flexibility and access to our source code takes away the need for expensive “closed” applications and their respective/expensive experts.

If you need to add or modify functionality to the system it can all be done with your local programmer staff. This reduces costs, time to solution and adds flexibility. A Win-all situation.

SIMPLE LICENSING

op5 uses a simple licensing model that enables you to easily calculate the total cost of ownership for years to come. If needed you can start very small with your core services monitored and gradually grow further out in your IT environment based upon a pay as you grow scenario, without a big upfront investment. Service and support is charged as a yearly fixed fee. All upgrades are included as well as a complete system support. We even guarantee 24 hour replacement service of the system if needed. By using this model the total cost of owning op5 applications is fractional compared to “old brand” similar systems.



THE COMPLETE PICTURE

The power of seeing and by that understanding all aspects of your IT environment, creating relationships between individual servers, applications and traffic flows greatly empowers the overall intelligence of where and why problems occurs. It automatically reduces time for problem solutions and accredits correct priorities within your IT support staff. op5 Monitor is a highly scalable system suitable from small to very large organizations. The system is vendor neutral and supports monitoring of all major operating systems including Windows, Unix, Mac, Linux, Open WMS etc. It also supports environmental monitoring like humidity, temperature and wetness.

REPORTING & SLA FOLLOW UP

The system receives a huge amount of data from your complete IT environment.

op5 applications has a powerful but yet very easy built in report generator. Reports are made from events that have occurred in time, by elements, services or specific groups.

All reports can be mapped against unique Service Level Agreements. This means that you can directly see and follow up both your internal and external SLA's. The reports are generated directly, with a few clicks in your browser. Reports can be stored and preconfigured for weekly or monthly automatic e-mail distribution.

MANAGEMENT OF COMPLETE FUNCTIONS AND FLOWS

op5 Monitor takes monitoring even further by monitoring complete function flows. As an example, the plug-in "check_e-mail_loop" sends a real physical email to your e-mail server, internal or external. The e-mail passes through switches, routers, virus engines, intrusion detection systems, load balancers, internet connections etc.

The email server receives the e-mail and sends a checksum in return. The system controls time and content of the checksum, if it is abnormal, a warning is created. op5 systems comes with a rich set of these function based controls including Citrix, Database (MS SQL, Oracle, MYSQL etc), E-mail etc.

PLUG-INS AND CLIENTS

op5 Monitor ships with a complete set of plug-ins to manage your hosts and services. Add services as you need them to your Monitor system. Some plug-ins also requires agents to be installed on remote hosts to be able to manage these. A agent exists for Windows/Netware/UNIX/LINUX/MAC servers. The agents are distributed as self installing packages or as source code that you can compile yourself and do not need reboot of the receiving server.

BUSINESS PROCESS

Hosts and Services can be grouped together presenting a complete picture of a specific location or a specific application consisting of a number of hosts and services. This enables you to filter events based on these groups as well as creating availability and trend reports. The groups can be of a technical nature like: Unix Servers, Windows Servers, Routers and so on. Or they can be of a geographical nature, Stockholm, Copenhagen or Paris. They can also be of mixed versions of services and hosts like an e-shop, consisting of a server, HTTP Server and a database.



ABOUT OP5

Our business concept is to offer the market the most cost effective solution for IT support organizations. We utilize the power and effectivity of Open Source as the prime component in our product development. For more information: www.op5.se or www.op5.com